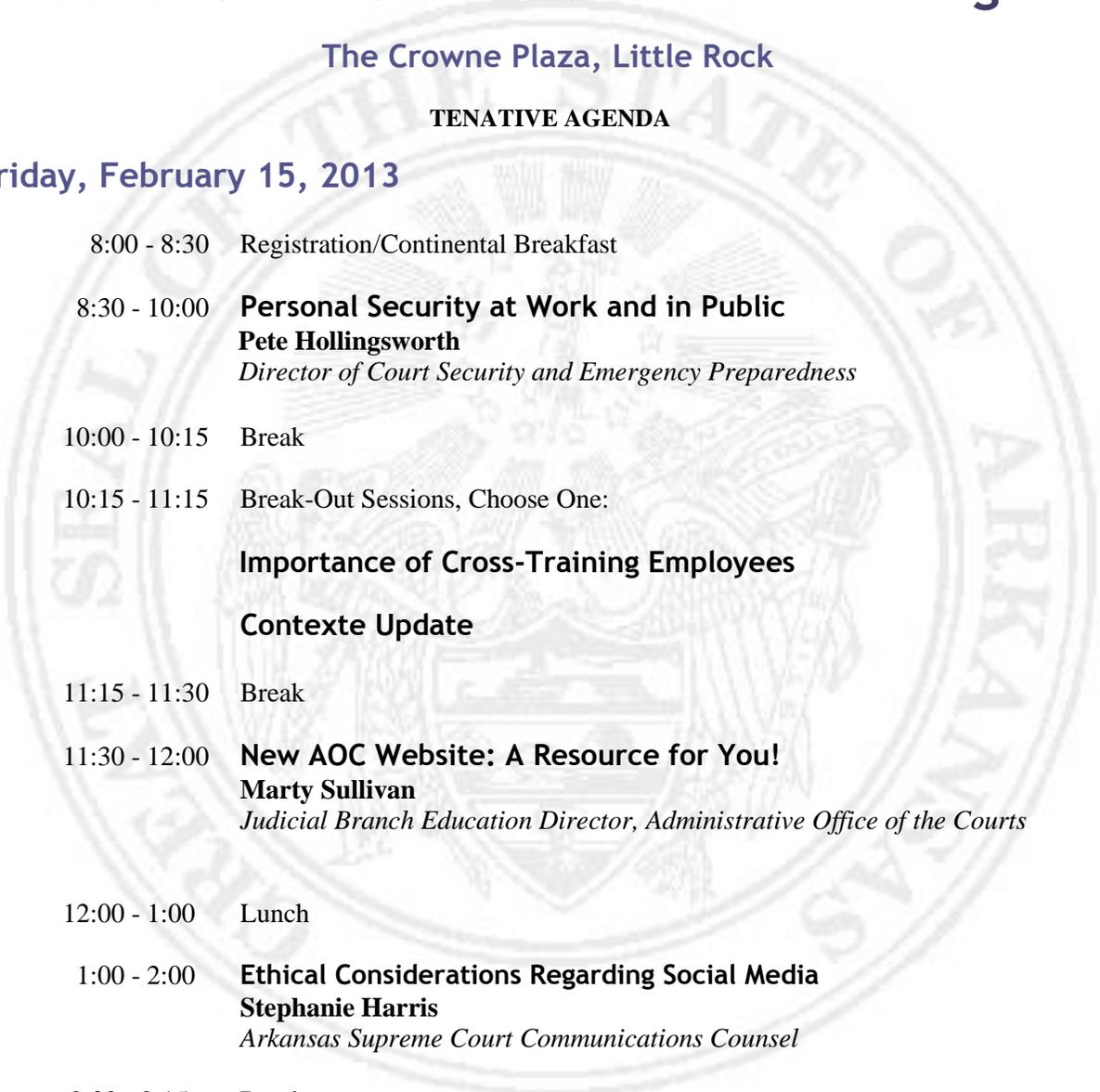


District Court Clerk's Certification Program

The Crowne Plaza, Little Rock

TENATIVE AGENDA

Friday, February 15, 2013

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- 8:00 - 8:30 Registration/Continental Breakfast
- 8:30 - 10:00 **Personal Security at Work and in Public**
Pete Hollingsworth
Director of Court Security and Emergency Preparedness
- 10:00 - 10:15 Break
- 10:15 - 11:15 Break-Out Sessions, Choose One:
Importance of Cross-Training Employees
Contexte Update
- 11:15 - 11:30 Break
- 11:30 - 12:00 **New AOC Website: A Resource for You!**
Marty Sullivan
Judicial Branch Education Director, Administrative Office of the Courts
- 12:00 - 1:00 Lunch
- 1:00 - 2:00 **Ethical Considerations Regarding Social Media**
Stephanie Harris
Arkansas Supreme Court Communications Counsel
- 2:00 - 2:15 Break
- 2:15 - 3:30 **How to Cultivate the Outcome**
R.C. Frazier
President, Frazier Communications, Inc.