

ELECTRONIC FILING

CASE MANAGEMENT

JURY MANAGEMENT

ONLINE PAYMENTS

ONLINE PUBLIC ACCESS

ELECTRONIC CITATIONS

INTERGOVERNMENTAL
DATA EXCHANGES



Arkansas Supreme Court
Administrative Office of the Courts

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www.courts.arkansas.gov/acap

"Supporting Courts; Ensuring Justice"

2016 ACAP Systems Conference

"Supporting Courts; Ensuring Justice"

"Changing the Way We All Interact with Courts"

Gloria Thompson

Jackie Wray

Arkansas Supreme Court

Administrative Office of the Courts

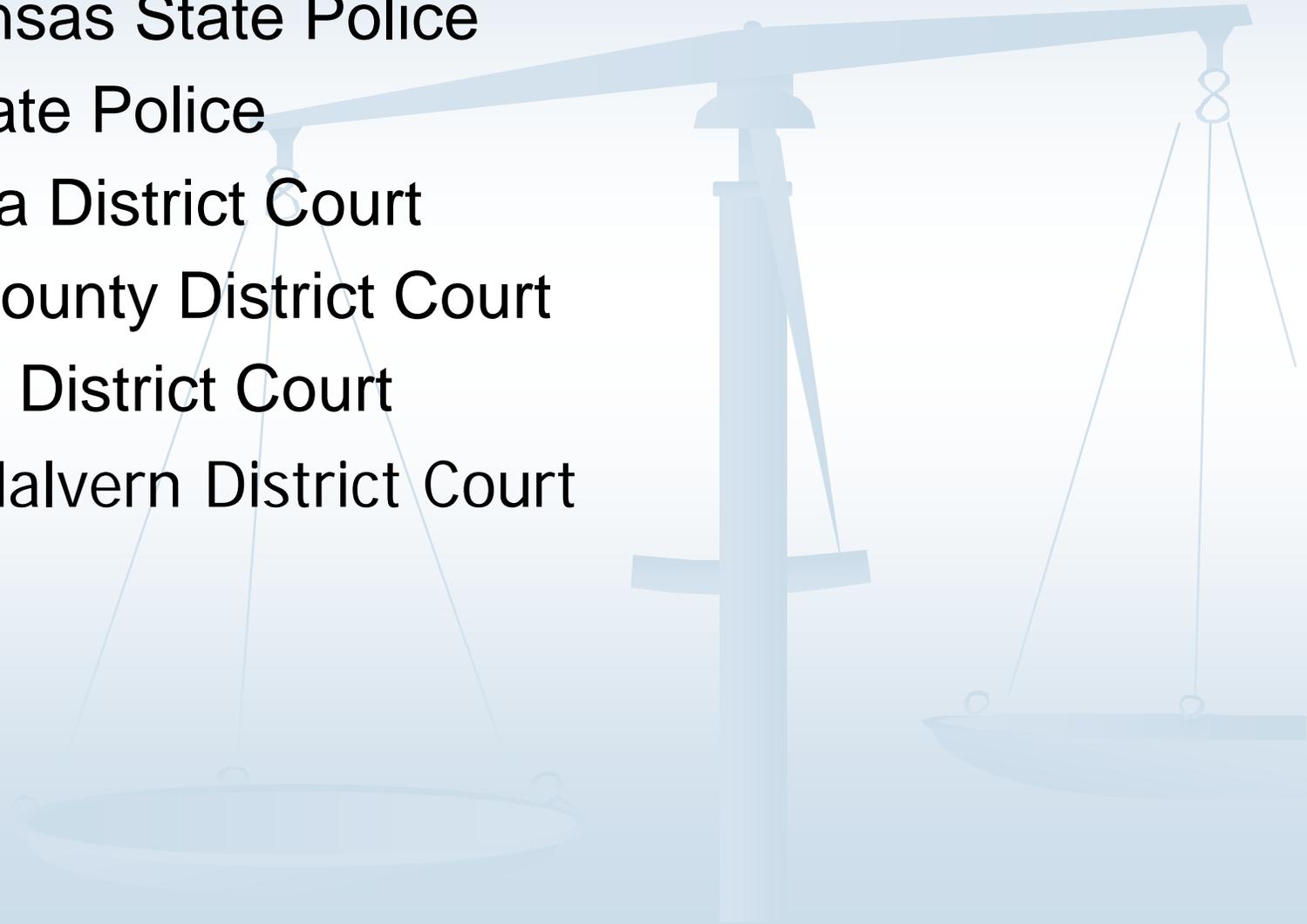
July 2016

"Changing the Way We All Interact with Courts"

Elevator operators and service station attendants are long gone. Citizens make travel arrangements, pay bills, and make bank deposits online and through smart phones. Attorneys, litigants, and the public expect the same level of online services from the courts. In this session the courts will talk about how online services are impacting how they interact with others and share their vision for how the judiciary can provide more interactive services in the future.

Panel Members

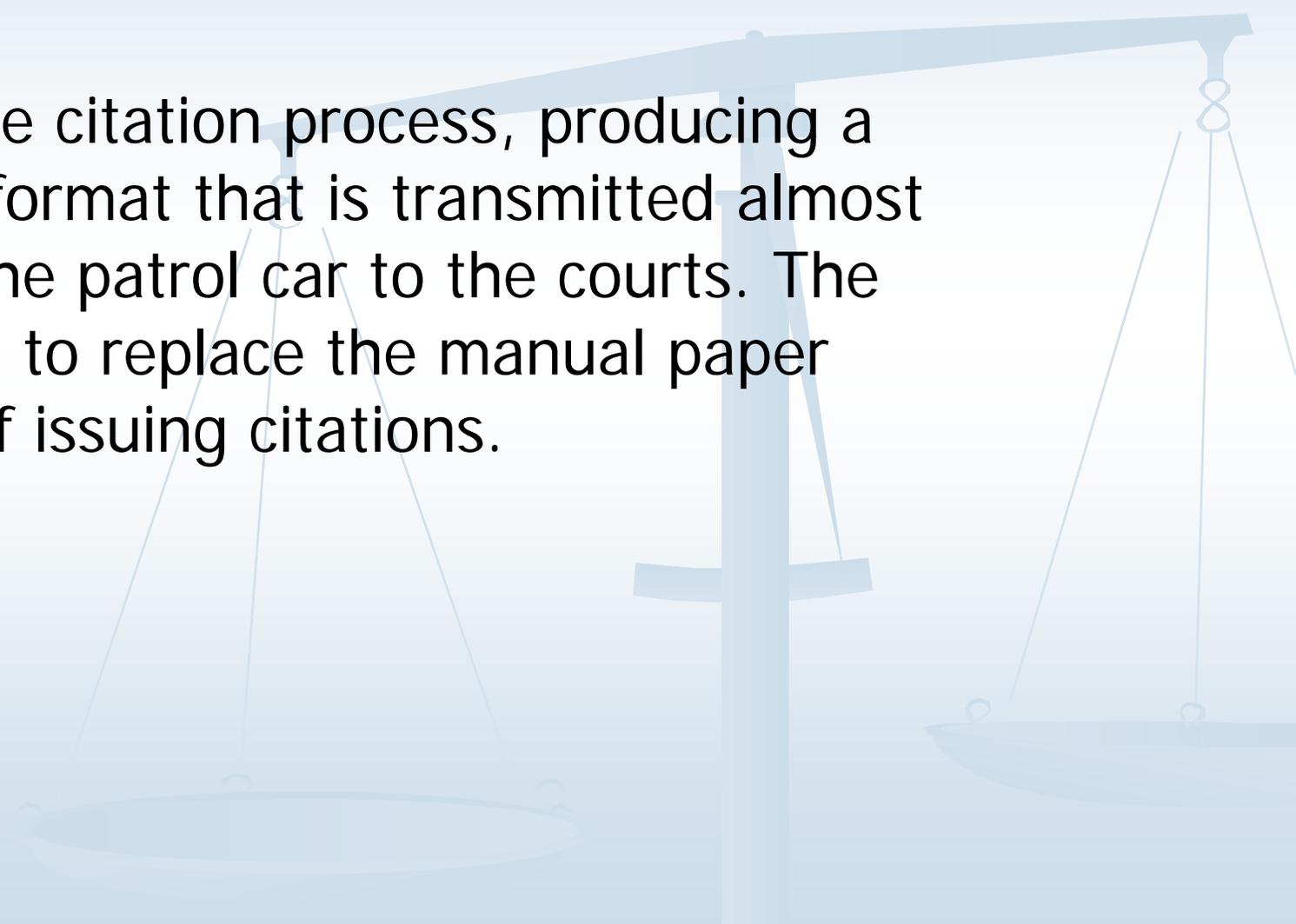
- James Kingsbury – Arkansas State Police
- Joel Davis - Arkansas State Police
- Staci Huber – Arkadelphia District Court
- Carol Wilkins – Pulaski County District Court
- Jessica Bokker – Carlisle District Court
- Judge Sherry Burnett – Malvern District Court





eCitation

eCitation automates the citation process, producing a citation in an electronic format that is transmitted almost instantaneously from the patrol car to the courts. The system was designed to replace the manual paper process of issuing citations.



State Police (ASP) Overview

- Price of equipment
- Agencies
 - Map
 - Live
 - Trained
 - Awaiting Training
- Helpdesk information

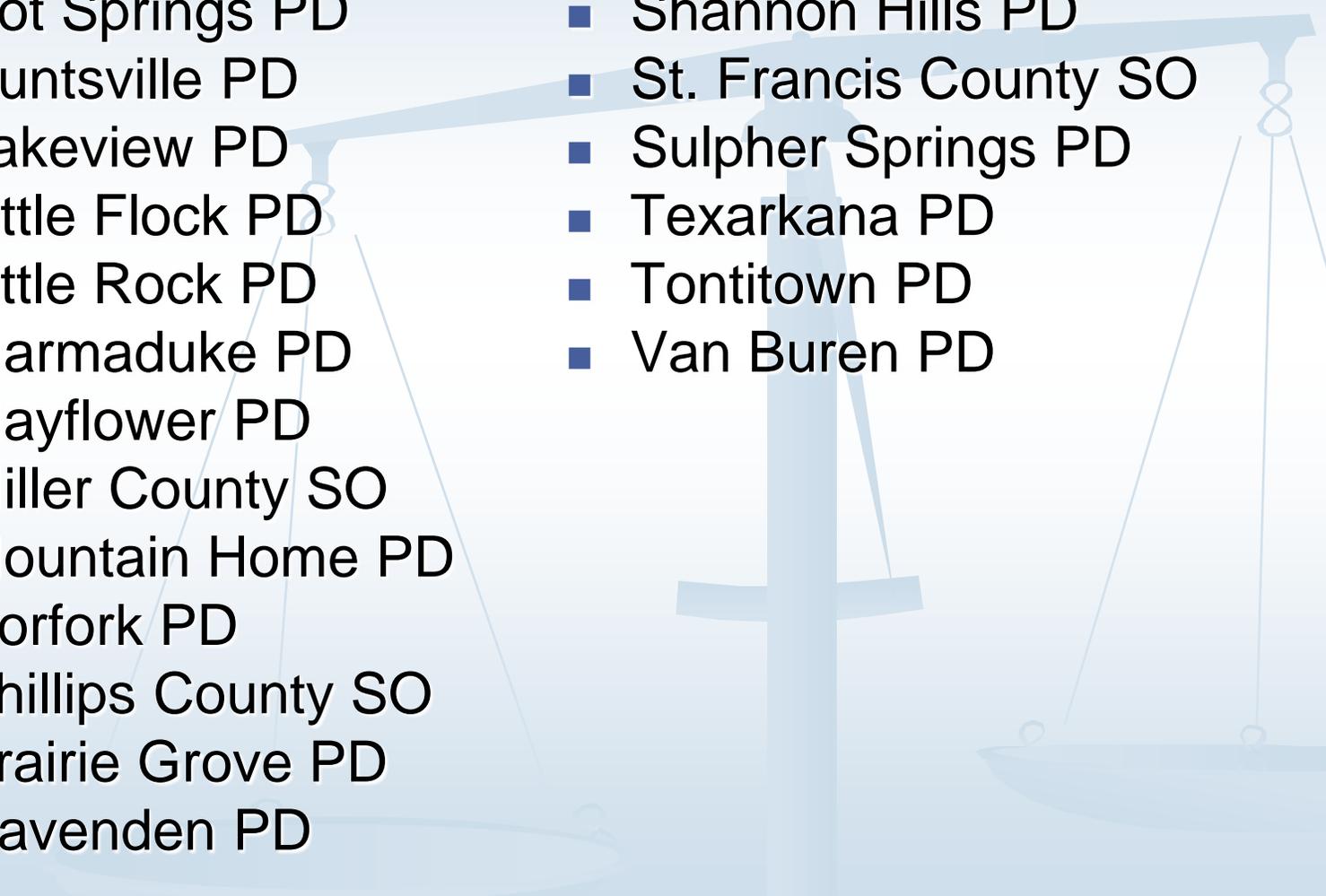


Price of equipment

Item	Estimated Cost		
	Lowest Cost	Recommended	
<ul style="list-style-type: none"> Computer <ul style="list-style-type: none"> Suggest semi-ruggedized laptop w/ SSD drive Can use any laptop or tablet which will run Windows 7,8 or 10. Computer or dock must have at least 2 USB ports for barcode scanner and printer unless wireless devices are used. 	\$200	\$2,500 Dell E6440ATG	
<ul style="list-style-type: none"> 2D Barcode Scanner (Not required but nice to have) <ul style="list-style-type: none"> Windows must recognize the scanner as a serial device and assign a Com Port. While ASP cannot endorse any manufacturer or specific model device, some examples of devices known to work are the LTron 4710, 4800, 4910 and Motorola DS-4208. Compatible interfaces: <ul style="list-style-type: none"> HandHeld Products or L-Tron HID barcode scanner Metrologic USB HID barcode scanner Posh USB HID magstripe/barcode scanner Serial scanner 	\$170 Honeywell Voyager 1400g	\$339 L-Tron 4910	
<ul style="list-style-type: none"> Printer w/ car power adapter <ul style="list-style-type: none"> Recommend a thermal printer due to small size, low power consumption and to avoid issues with ink/toner. <ul style="list-style-type: none"> Thermal printers do require special paper which is more expensive. ASP is currently using the Brother PocketJet 6 in a case made by RamMount. 	\$170 Canon Pixma 100	\$320 Brother PJ623	
<ul style="list-style-type: none"> Mounting Base for Vehicle w/ docking station 	\$100 (No safety rating)	\$1,200 Havis C-HDM-144	
<ul style="list-style-type: none"> Cellphone modem w/ antenna <ul style="list-style-type: none"> ATLAS requires constant internet connectivity. Compatible GPS interfaces (if GPS is desired): <ul style="list-style-type: none"> Garmin USB GPS Device NMEA serial GPS (on a Com port) <ul style="list-style-type: none"> Software solution is available for about \$40 to create a virtual Com port if NMEA GPS is available through Ethernet port. 	\$50	\$700 Sierra Wireless GX440 Modem w/ Antenna	
<ul style="list-style-type: none"> Fujitsu ScanSnap S1100i Scanner 	\$115	\$115	
Estimated Total Cost		\$550-\$1,300	\$5,174

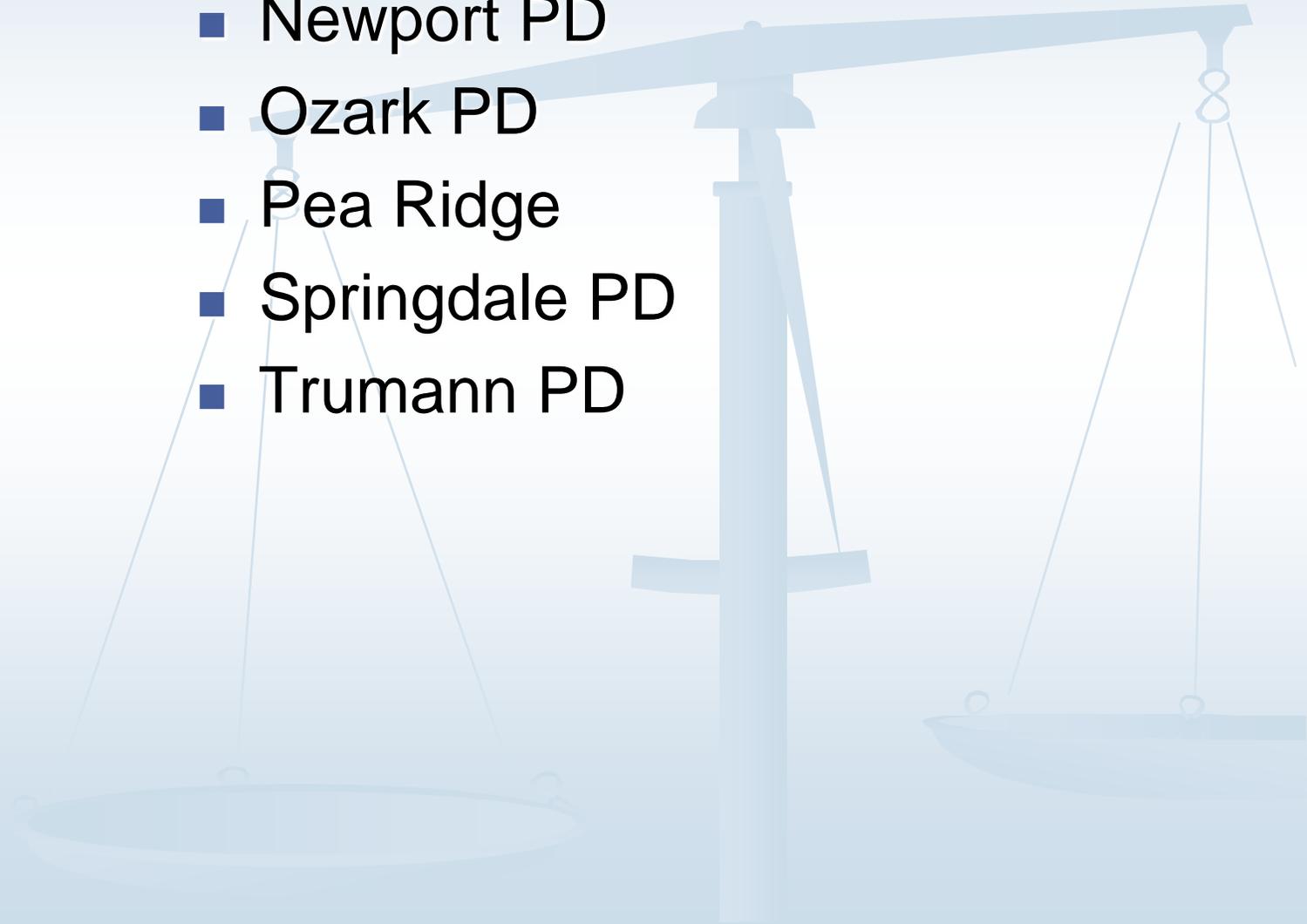


Live Agencies

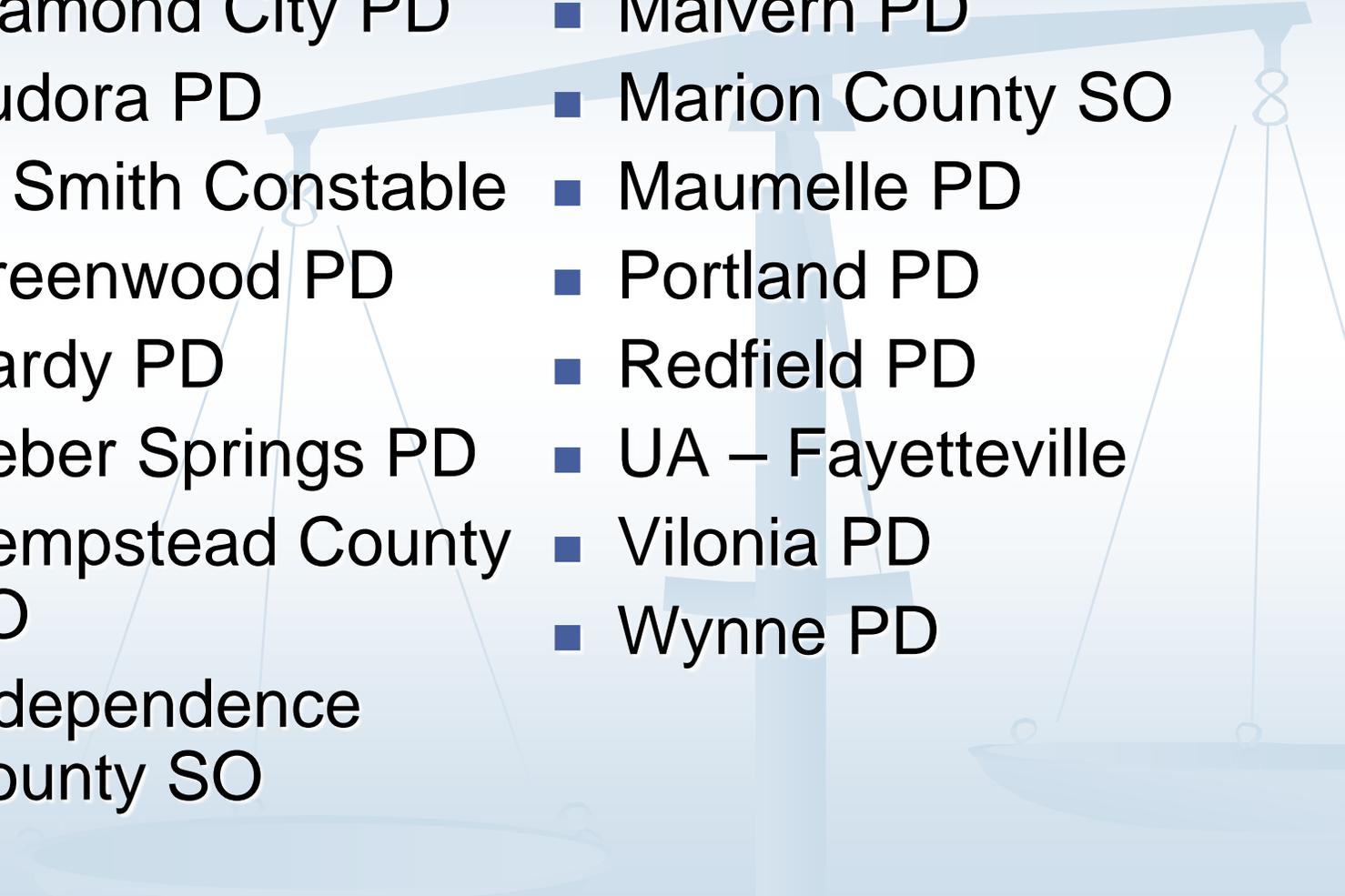
- Amity PD
 - Arkadelphia PD
 - Attorney General
 - Bay PD
 - Bryant PD
 - Centerton PD
 - Conway PD
 - Cotter PD
 - Elaine PD
 - Elm Springs PD
 - Flippin PD
 - Gassville PD
 - Grubbs PD
 - Highfill PD
 - Hope PD
 - Hot Springs PD
 - Huntsville PD
 - Lakeview PD
 - Little Flock PD
 - Little Rock PD
 - Marmaduke PD
 - Mayflower PD
 - Miller County SO
 - Mountain Home PD
 - Norfolk PD
 - Phillips County SO
 - Prairie Grove PD
 - Ravenden PD
 - Sebastian County SO
 - Shannon Hills PD
 - St. Francis County SO
 - Sulpher Springs PD
 - Texarkana PD
 - Tontitown PD
 - Van Buren PD
- 

Trained Agencies

- Alma PD
- Bethel Heights PD
- Caddo Valley PD
- Crawford County SO
- Elm Springs PD
- Garland County SO
- Highway Police
- Jonesboro PD
- Newport PD
- Ozark PD
- Pea Ridge
- Springdale PD
- Trumann PD



Awaiting Training

- Bauxite PD
 - Bearden PD
 - Bethel Heights PD
 - Bono PD
 - Cammack Village PD
 - Clarksville PD
 - Crossett PD
 - Damascus PD
 - Diamond City PD
 - Eudora PD
 - Ft Smith Constable
 - Greenwood PD
 - Hardy PD
 - Heber Springs PD
 - Hempstead County SO
 - Independence County SO
 - Malvern PD
 - Marion County SO
 - Maumelle PD
 - Portland PD
 - Redfield PD
 - UA – Fayetteville
 - Vilonia PD
 - Wynne PD
- 

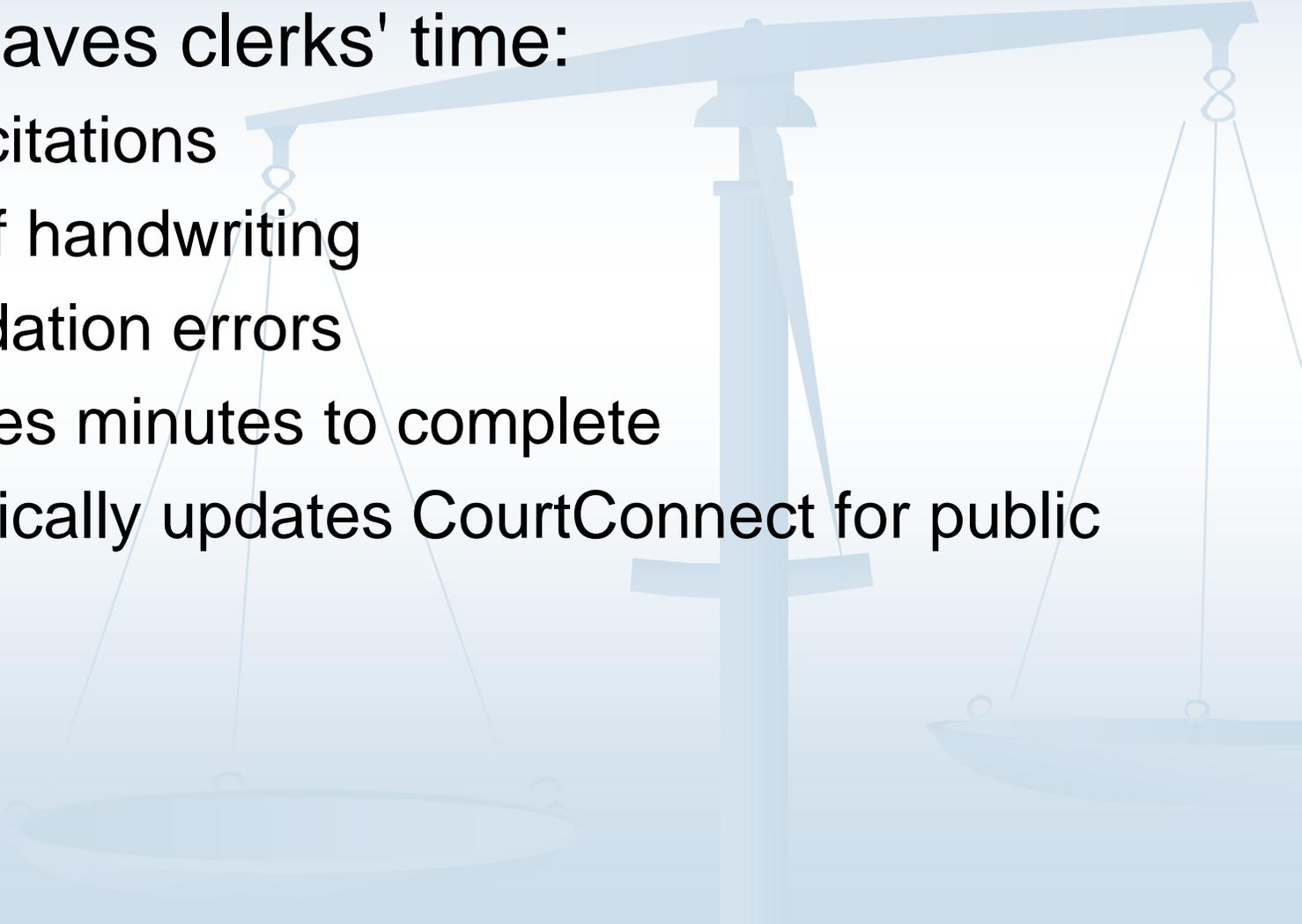
Helpdesk Information

movear@asp.arkansas.gov

501-618-8020

Monday-Friday 07:30 am-5:00 pm

eCitation

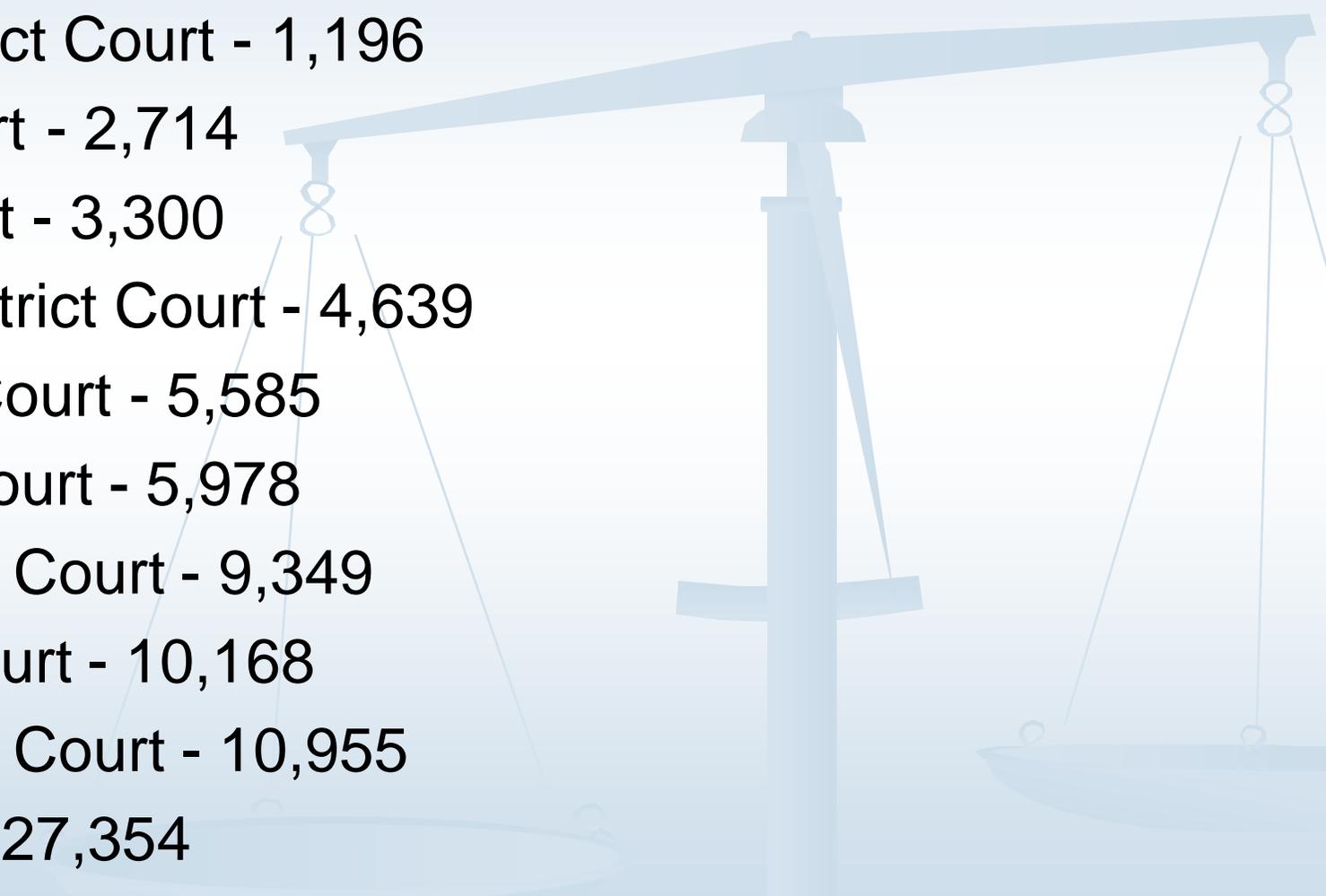
- The eCitation program saves clerks' time:
 - Eliminates data entry of citations
 - Eliminates deciphering of handwriting
 - Minimization of data validation errors
 - Approval in Contexte takes minutes to complete
 - Once approved, automatically updates CourtConnect for public access.
- 



eCitations – as of June 23

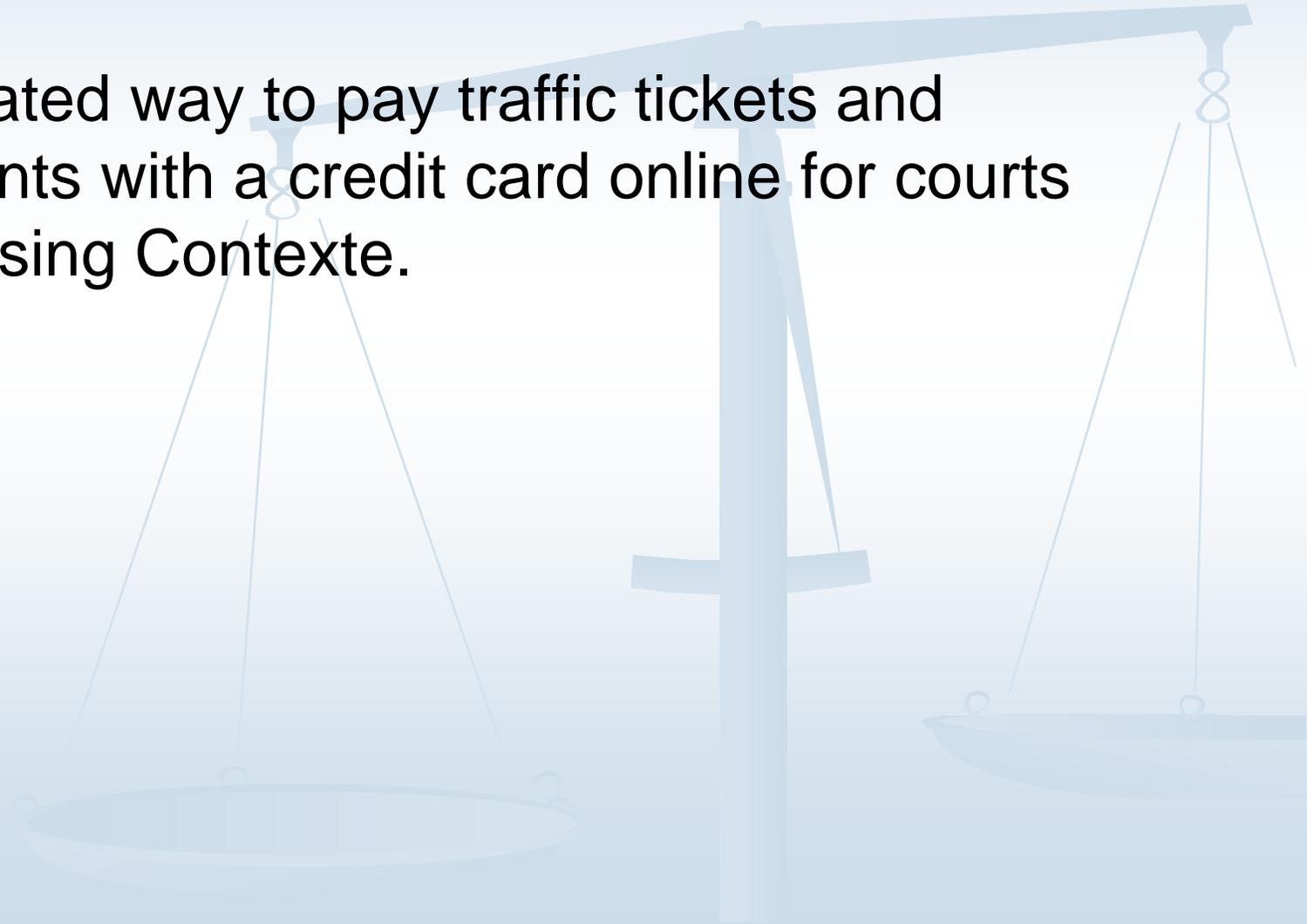
- Lonoke County District Court - 1,106
- Polk County District Court - 1,195
- Montgomery County District Court - 1,196
- White County District Court - 2,714
- Clark County District Court - 3,300
- Independence County District Court - 4,639
- Faulkner County District Court - 5,585
- Garland County District Court - 5,978
- Hot Spring County District Court - 9,349
- Pulaski County District Court - 10,168
- Van Buren County District Court - 10,955
- Little Rock District Court - 27,354

Total Count **83,539**

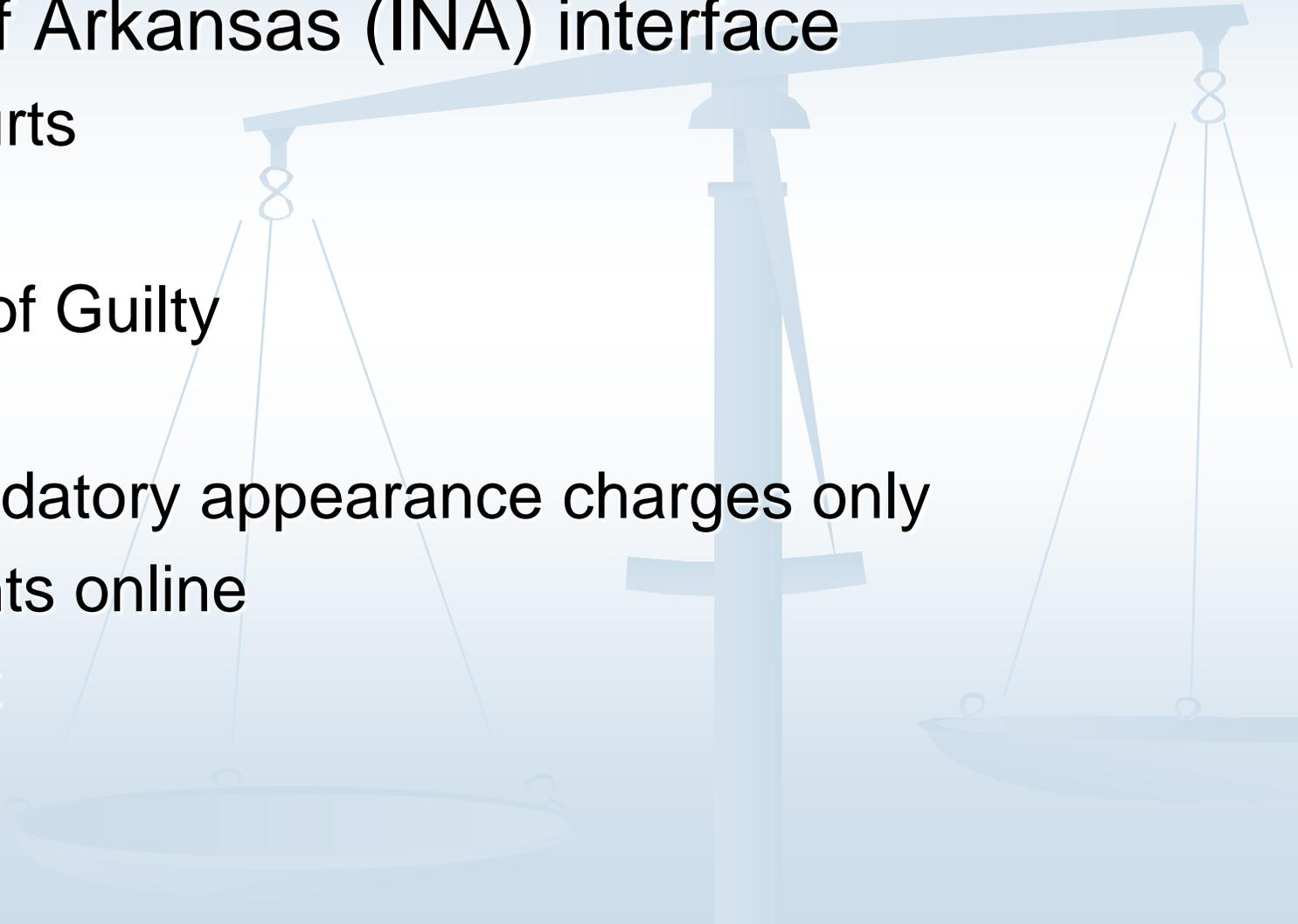


ePay

ePay is an automated way to pay traffic tickets and Scheduled Plan Payments with a credit card online for courts using Contexte.

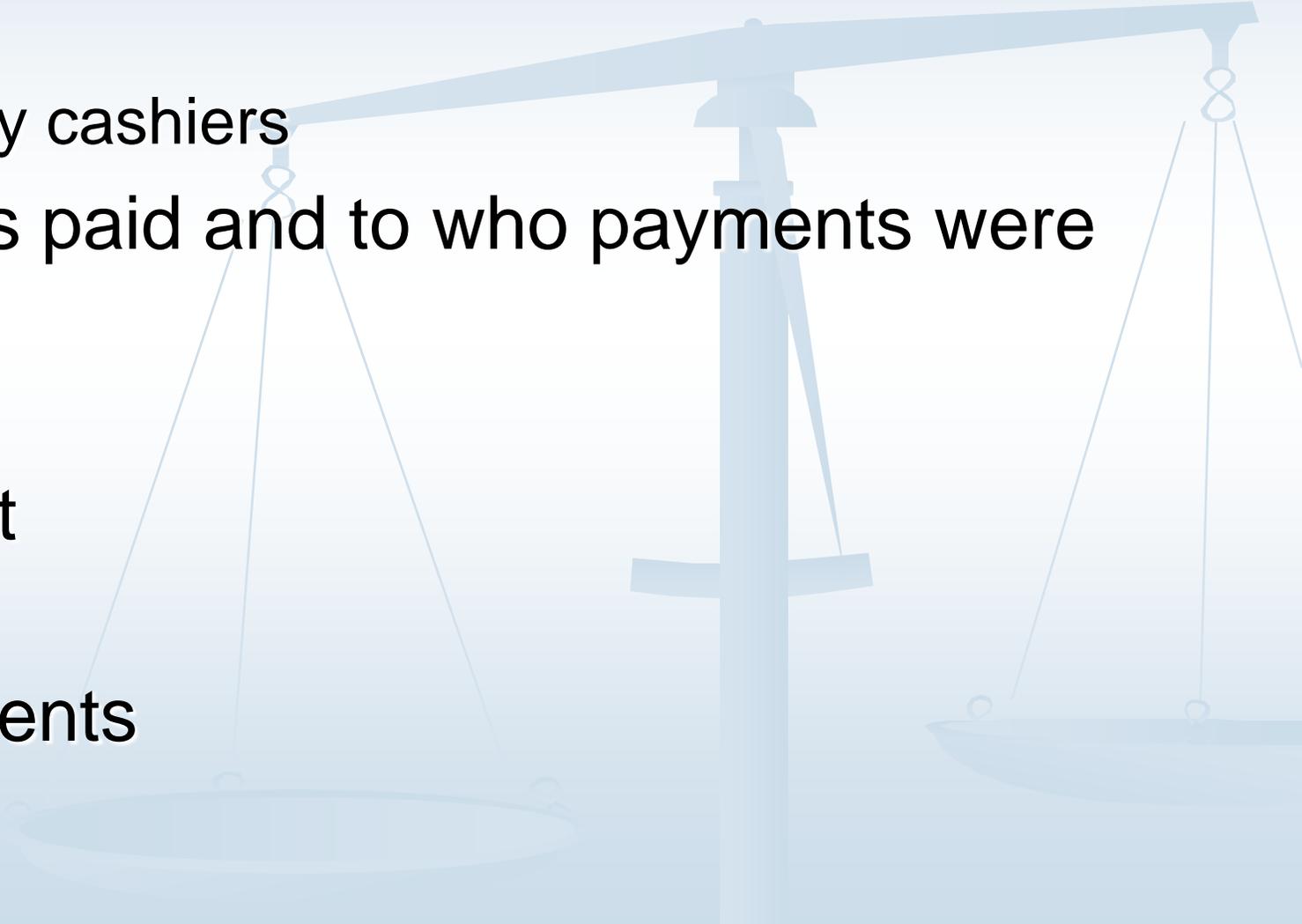


ePay



- Information Network of Arkansas (INA) interface
 - Circuit and District Courts
 - Pay citation online
 - Adds the Disposition of Guilty
 - Receipts the payment
 - Available for non mandatory appearance charges only
 - Payment plan payments online
 - Receipts the payment

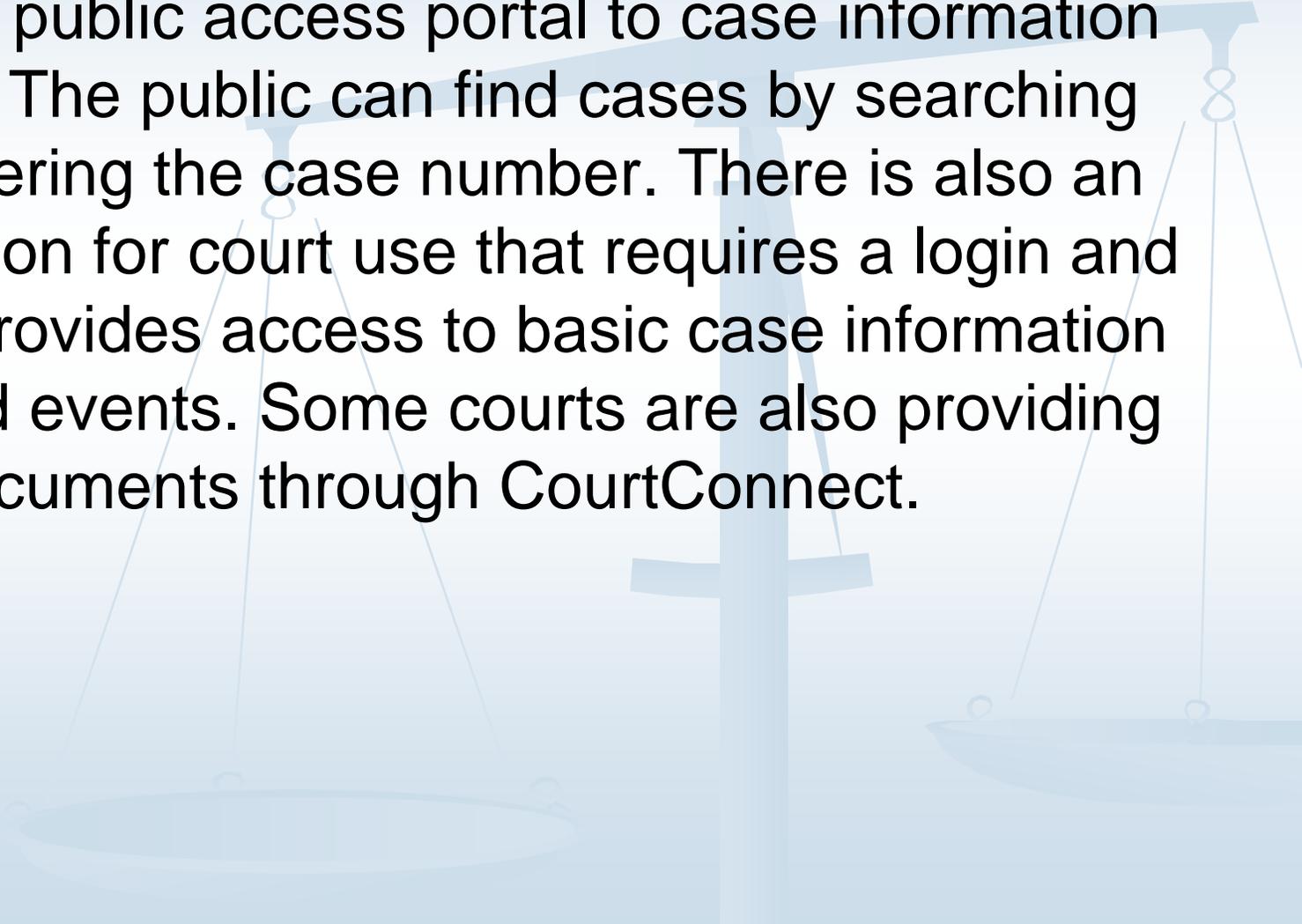
ePay



- Reduces human error
 - Less money handled by cashiers
- Verification of amounts paid and to who payments were credited
 - “ETRAFFPAID” report
- Expedites court docket
 - Fewer people in court
- Accurately track payments

CourtConnect

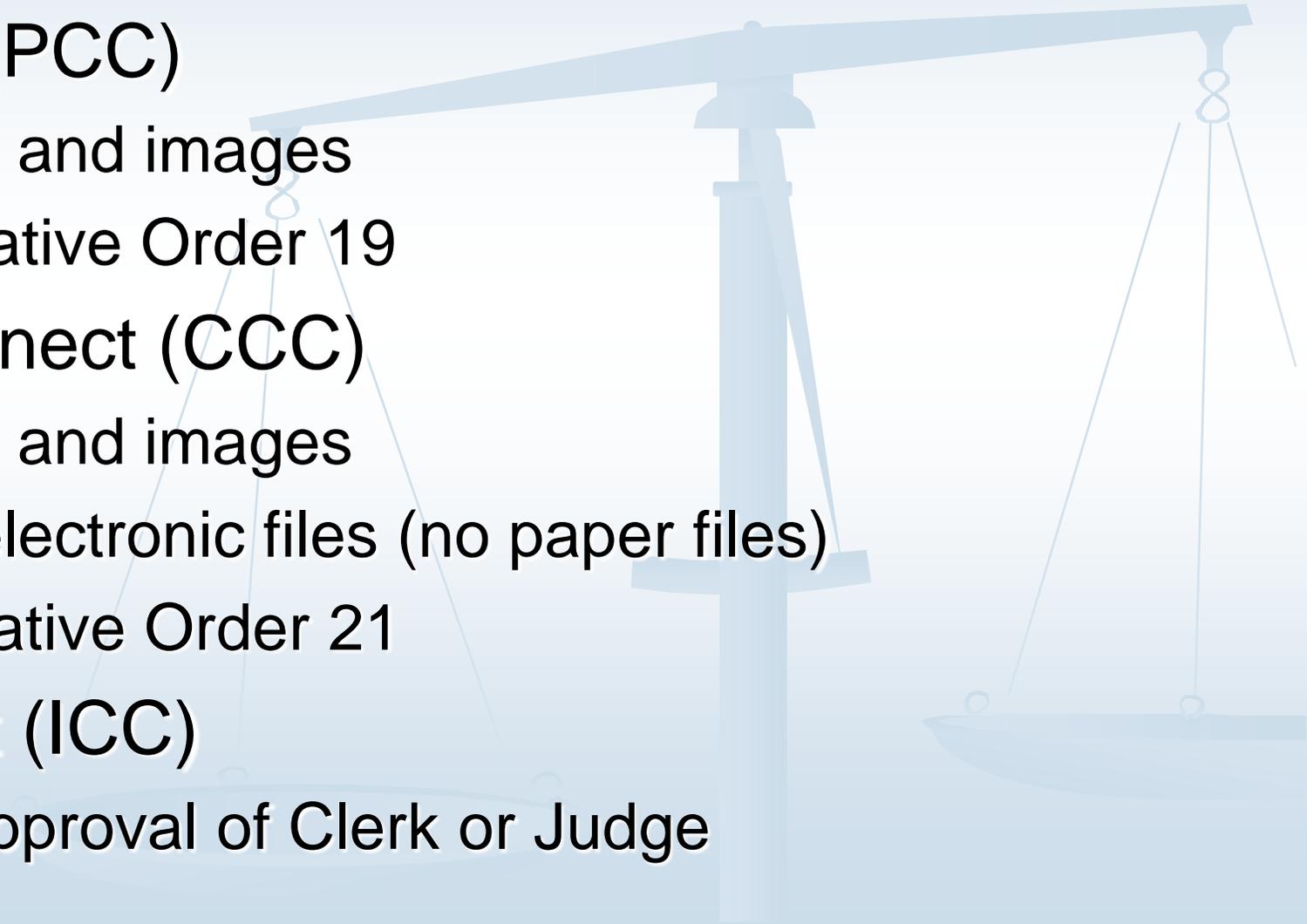
CourtConnect is the online public access portal to case information for courts using Contexte. The public can find cases by searching for a party name or by entering the case number. There is also an Internal CourtConnect version for court use that requires a login and password. CourtConnect provides access to basic case information such as filings, parties, and events. Some courts are also providing access to court documents through CourtConnect.



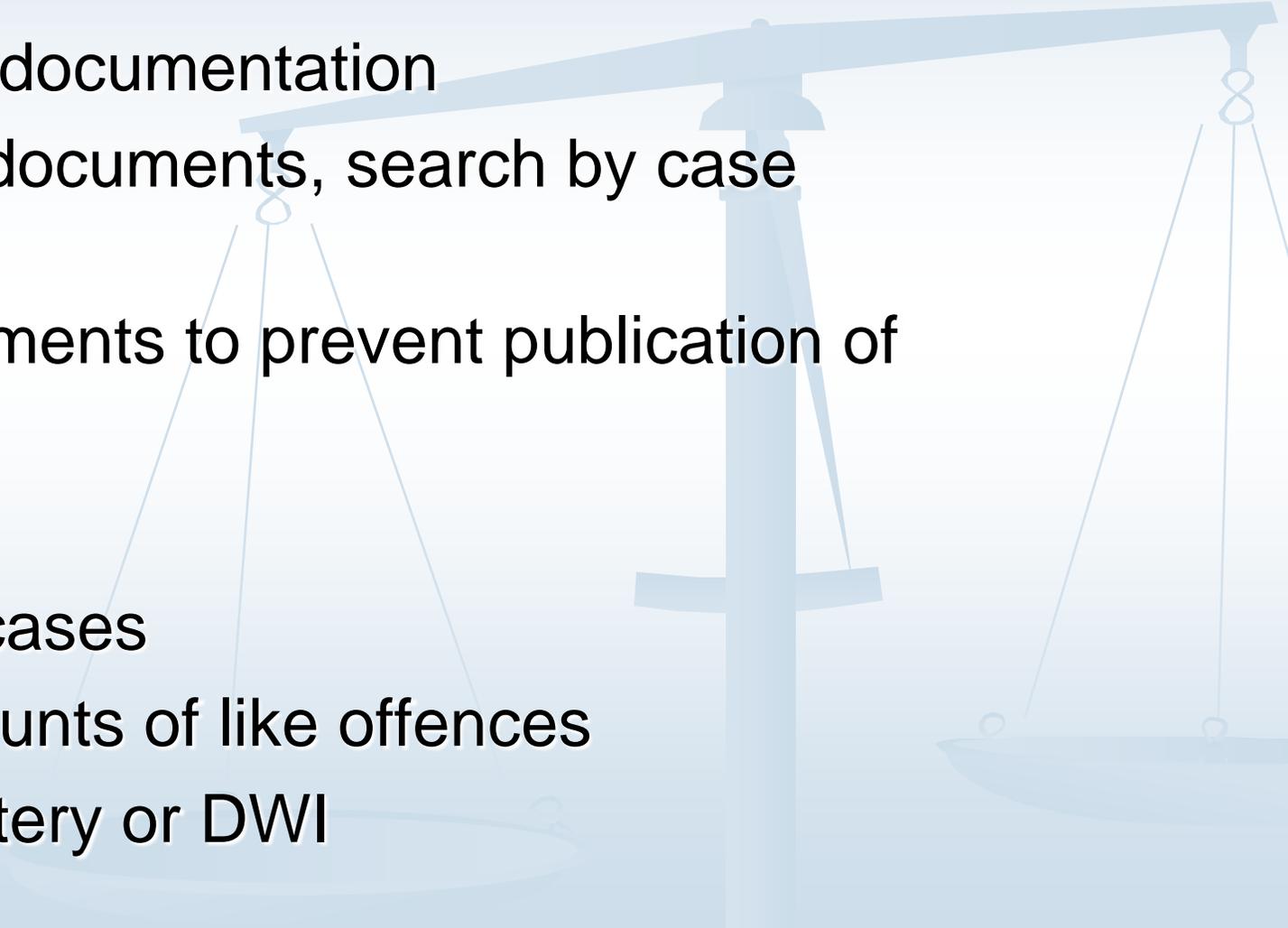
CourtConnect

Three versions:

- **Public CourtConnect (PCC)**
 - Security Level 1 cases and images
 - Based upon Administrative Order 19
- **Courthouse CourtConnect (CCC)**
 - Security Level 2 cases and images
 - To provide access to electronic files (no paper files)
 - Required by Administrative Order 21
- **Internal CourtConnect (ICC)**
 - Access granted with approval of Clerk or Judge



CourtConnect



■ Public Court Connect

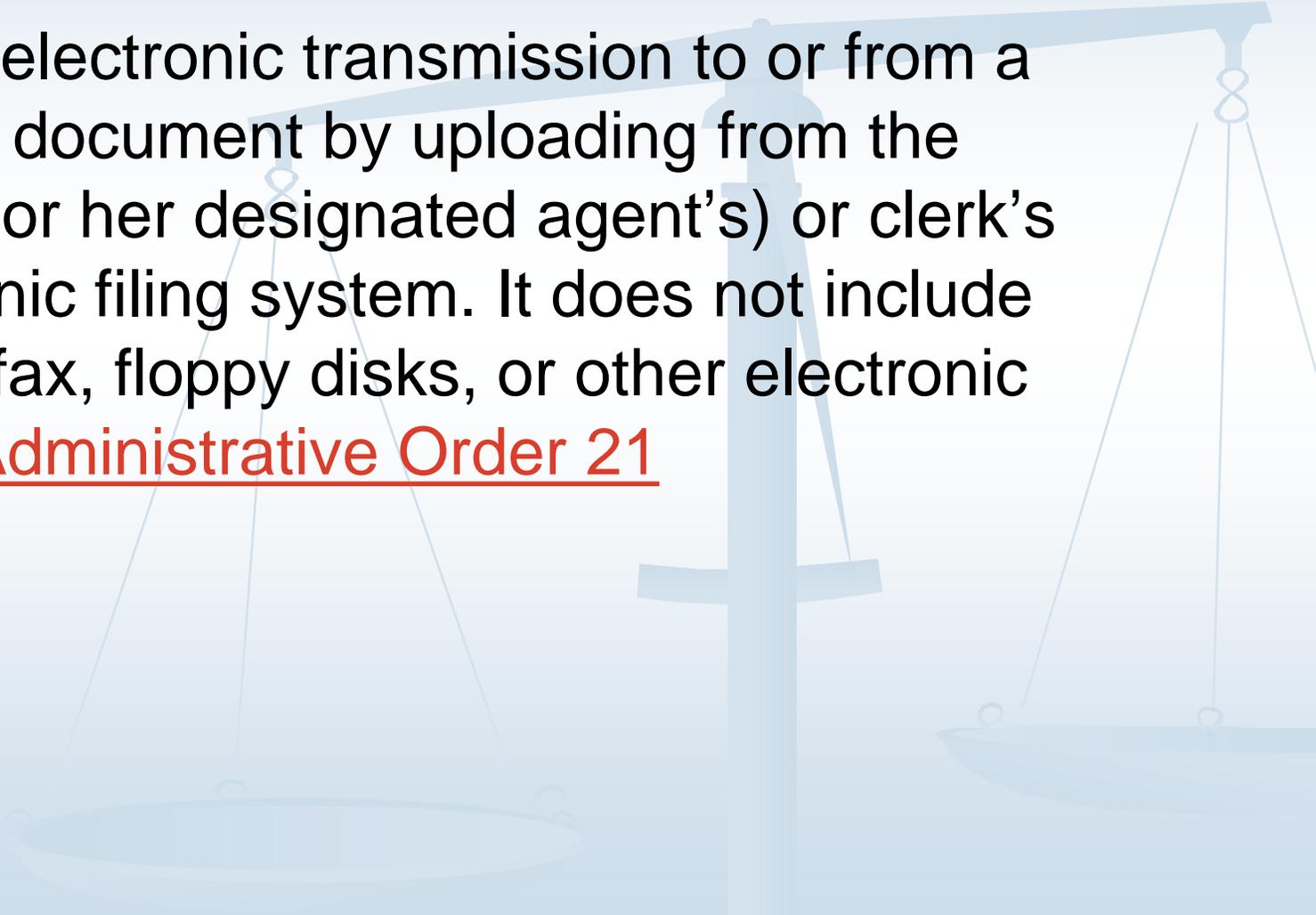
- Provide public access to documentation
 - Public can: print/view documents, search by case number
- Important to redact documents to prevent publication of personal information

■ Internal Court Connect

- Able to check appealed cases
- Able to check for prior counts of like offences
 - Such as Domestic Battery or DWI

eFiling

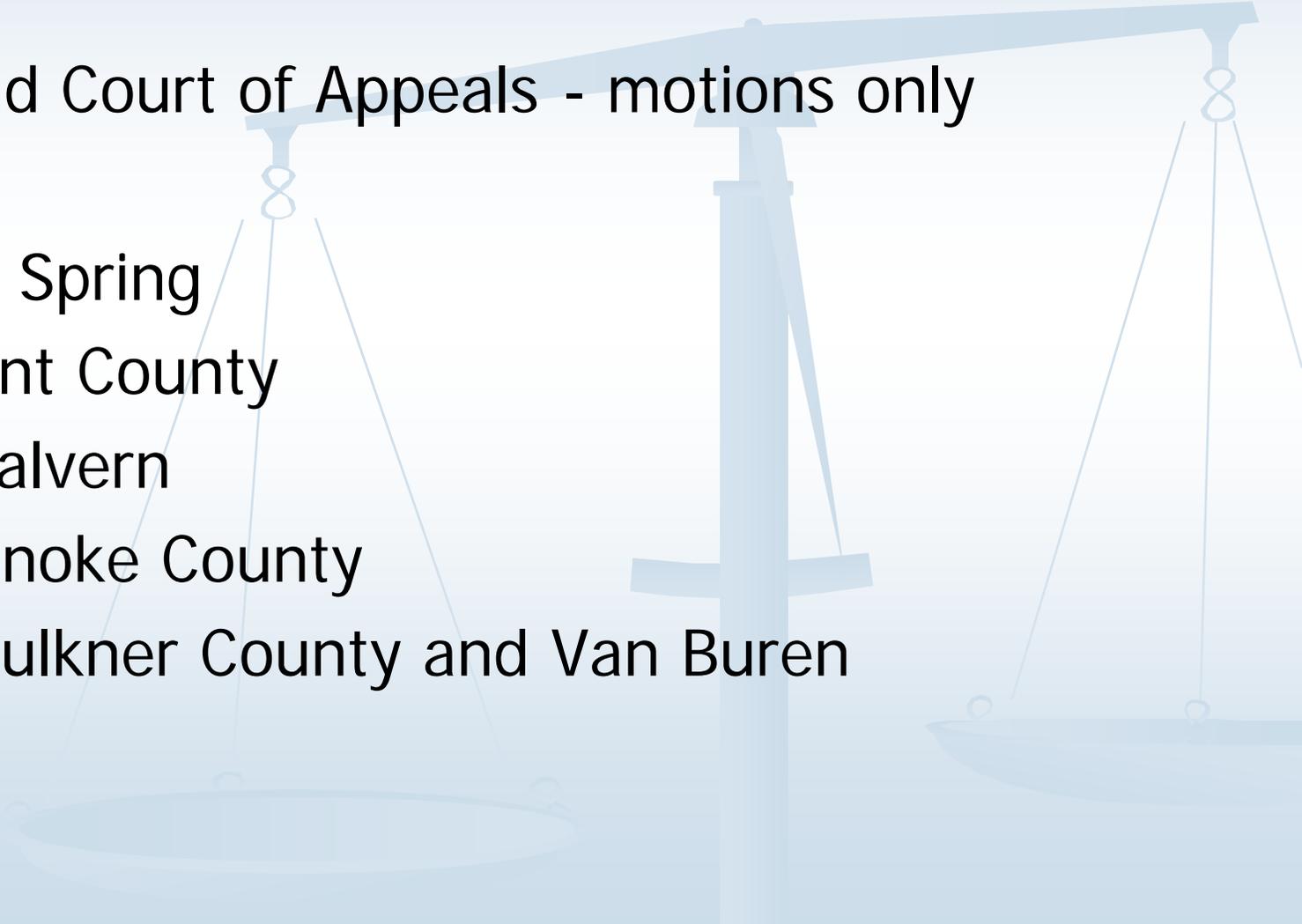
“Electronic filing” is the electronic transmission to or from a clerk of an electronic document by uploading from the registered user’s (or his or her designated agent’s) or clerk’s computer to the electronic filing system. It does not include submission via e-mail, fax, floppy disks, or other electronic means. - [Administrative Order 21](#)





eFiling

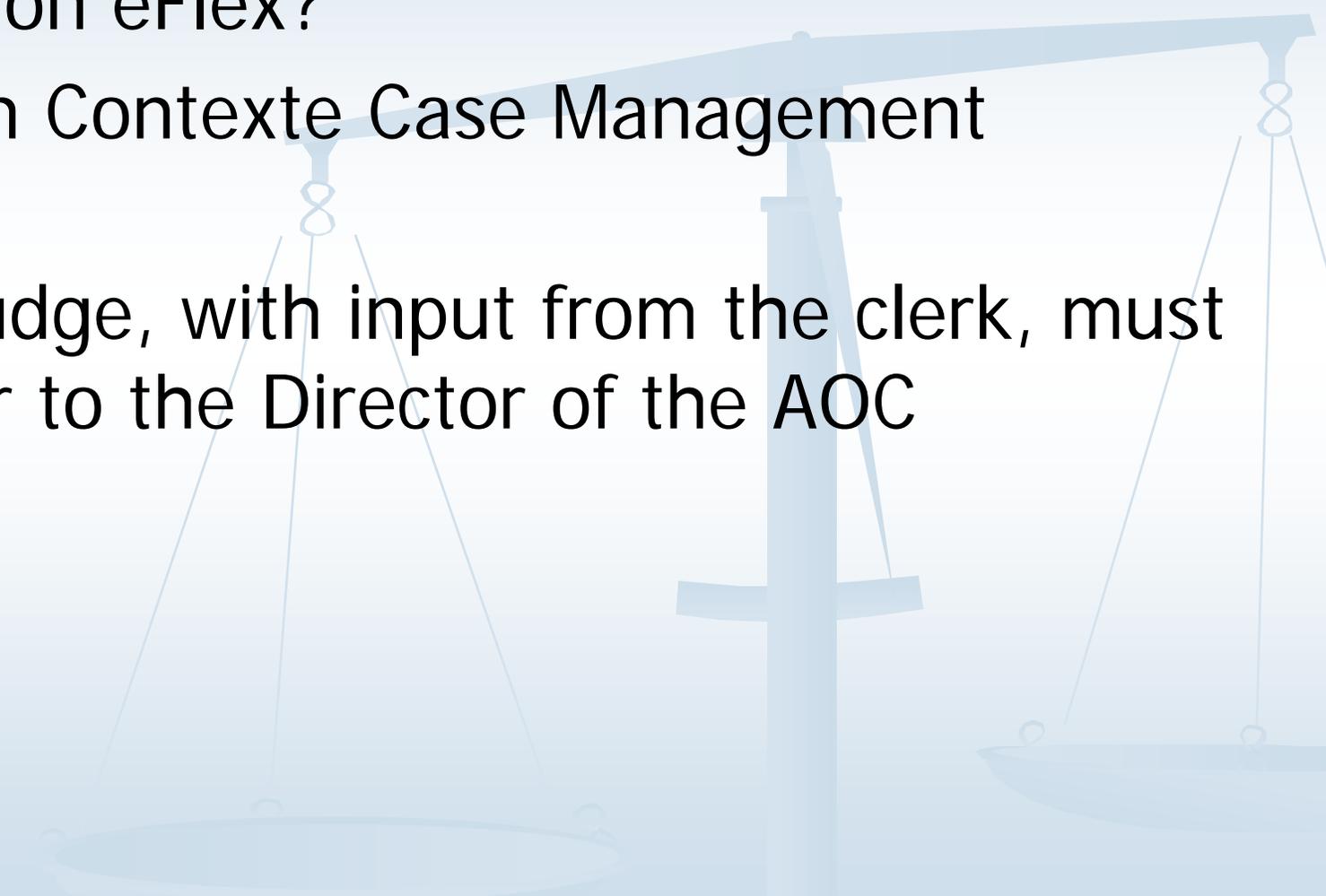
Available courts on eFiling

- Arkansas Supreme Court and Court of Appeals - motions only
 - Pulaski County Circuit Court
 - The 7th Judicial Circuit, Hot Spring
 - The 7th Judicial Circuit, Grant County
 - Hot Spring District Court, Malvern
 - The 23rd Judicial Circuit, Lonoke County
 - The 20th Judicial Circuit, Faulkner County and Van Buren
- 



eFiling

How do I get my court on eFlex?

- Court must first be on Contexte Case Management System
 - The Administrative Judge, with input from the clerk, must sign and send a letter to the Director of the AOC
- 

Resources

■ Contexte

- <https://courts.arkansas.gov/administration/acap/contexte>

■ ePay

- <https://courts.arkansas.gov/administration/acap/etraffic>

■ CourtConnect

- <https://courts.arkansas.gov/administration/acap/courtconnect>

■ eFiling

- <https://courts.arkansas.gov/administration/acap/efile>

■ ACAP Help

- 501-410-1900 opt 1
- acap.help@arcourts.gov

Questions?

